CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This 07th day of December' 2024

C.G.No.71/2023-24/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Sri. C.Rajesh, H.No. 10/86, Balajikota, Porumamilla (M), Kadapa District.

Complainant

AND

- 1. Dy. Executive Engineer/District Stores/Kadapa
- 2. Superintending Engineer/O/Kadapa
- 3. Executive Engineer/O/Mydukur
- 4. Dy.Executive Engineer/O/Porumamilla

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint stating that he is residing in Balajikota Street, Porumamilla and about three years back the respondents laid electric line over their private site infront of their

residential house inspite of their objection and the said line is very nearer to their house walls from the roof exposing threat to their lives and the respondents did not hear their objection and hence this complaint.

- **02.** The said complaint was registered as C.G.No.71/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have shifted the electric line from the existing location to another location and resolved the issue.
- o3. Heard complainant and respondents through video conferencing. The respondents submit that subsequent to the complaint they have shifted the electric line from the present location to another location. The complainant during the enquiry admitted that the respondents shifted the existing electric line to another place and their problem is solved. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
- **04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of

Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of December'2024.

CHAIRPERSON

Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.